

Meet the team

With over 50 years of combined experience between them, our 12 strong dedicated team know a thing or two about successful events.



Kate Stark, Meeting & Events Senior Consultant

"In my 4 years at Heathrow I've worked with a huge selection of clients, from political party's to IT, FMCG to Pharmaceutical, Communications to Government Agencies, Banking to Entertainment. One event that I'll always remember was The Perfume Shop's 'Strictly Perfume', an event based on the BBC's Strictly Come Dancing with a guest list of celebrities and stars from the show itself. The event was a great success".



Jacquie Franklin, Meetings & Events Senior Consultant

"I've looked after large pharmaceutical and FMCG events too numerous to mention in my 13 years with Radisson Edwardian. I was an Event Manager before moving into sales, so I know what works on the floor. For one recent event for a household name our Royal Suite was transformed into two white themed bars, followed by a showcase for 12 individual drinks brands involving a troupe of LA showgirls! It was great to hear the client had complete confidence in the team throughout the event and that the whole thing ran very smoothly."

Don't just take our word for it...

"The ambience, the food, the conference room set up, the attention to detail during the event, all cannot be faulted!"

"The Radisson Edwardian Heathrow is the defining difference between 'setting up an event' and 'orchestrating an experience' for your delegates! Lots of venues can set up events, few are capable of creating 'the experience'.

Our company's ethos on outstanding levels of service to our members dovetailed with the conference team's attention to levels of service, under the aegis of Jane Bosworth and Jacquie Franklin, from the point of booking the venue to the moment when we all departed after a very successful two and a half day **'Accountants Boot Camp'** in November 2008. The ambience, the food, the conference room set up, the attention to detail during the event, all cannot be faulted.

If you are looking to run an event that your delegates will always remember, then look no further than the Radisson Edwardian Heathrow, that is why we are returning to them for our second **'Accountants Boot Camp'** in June this year!

They take care of the **'behind the scenes'** giving us peace of mind to focus on the **'front of house'** for our members."

Jenny Dias
Peak Performance Accountants



"The attitude of all staff was positive and nothing was too much trouble!"

"The Radisson Edwardian Hotel at Heathrow was the venue chosen by UpStage for a major residential event over 3 days for 240 people.

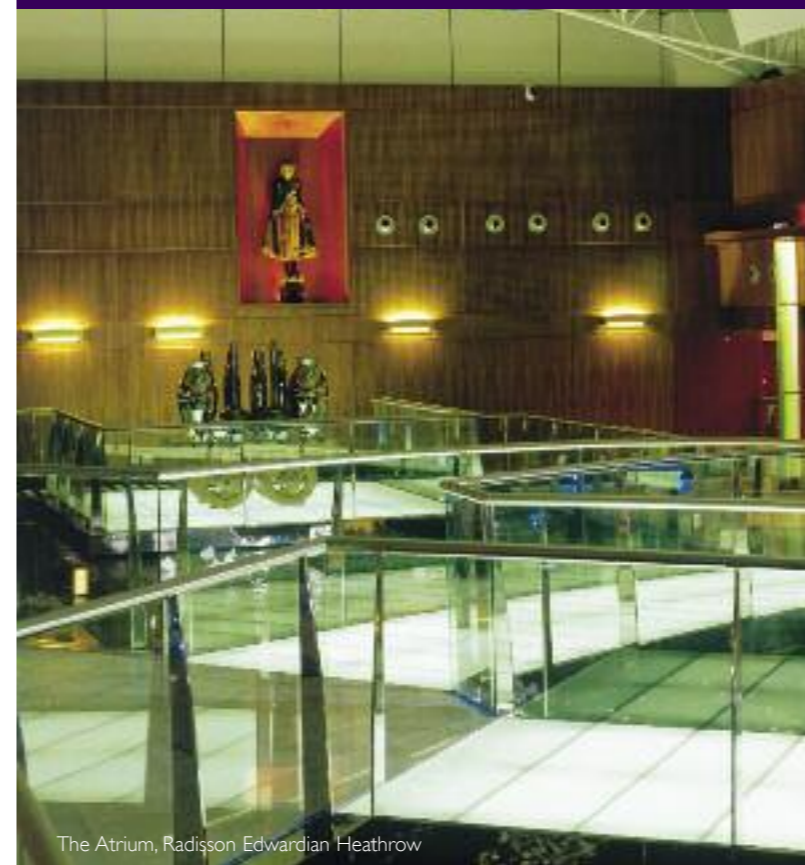
The venue was an excellent choice for the event and the staff were superb. The Operations Manager and team assigned to the project worked incredibly hard on all aspects of the event helping to make it a huge success. The attitude of all staff was positive and nothing was too much trouble.

The hotel catered very well for all of the project's logistical demands and I would not hesitate to recommend it or to hold future events there".

Philip White
Managing Director – UpStage

Heathrow Happenings

When size matters



The Atrium, Radisson Edwardian Heathrow

Picture a venue where dramatic spaces, distinctive design and dedicated service come together in a location that's perfect for local, national and international events.

The Radisson Edwardian Heathrow is a conferencing venue for up to 700 people that's all about choice. Where the M25 meets the M4, and minutes away from central London on the Heathrow Express, it's a supremely versatile venue with an impressive legacy of successful events for industries as diverse as pharmaceuticals, energy, finance and telecommunications.

65 flexible spaces come with intelligent technology, dedicated service and food that's fresh, flexible and beautifully balanced.

459 bedrooms, two restaurants and bars, a health spa and gym and onsite parking for 650 cars all add up to a venue that's utterly unique – with a team whose ideas and expertise ensure your event is too.

Visit radissonedwardian.com/heathrow to find out more

A perfect 10! One in every ten delegates goes free at Radisson Edwardian Heathrow

Meetings and events at Radisson Edwardian Heathrow are now even better value. With one in every ten delegates going free this year, you'll be cutting costs rather than corners - our daily and 24-hour delegate packages include all the little things that make a big difference to a successful event.

Delegates will benefit from flexible spaces with roomy break-out areas, complimentary high-speed wireless throughout, and healthy, nutritious food to energise and motivate throughout the day.

You could also earn extra Points for Planners, giving you plenty of ways to celebrate a deal that makes perfect business sense.

Daily delegate package rates include VAT plus:

- Hire of main meeting room
- Unlimited tea and coffee
- 3 course lunch in meeting room or restaurant
- Mineral water in meeting room
- High speed wireless internet access throughout

24-hour delegate package rates include the above benefits plus accommodation, full English breakfast and a three course dinner.

Call +44 (0)20 8757 7903 or visit radissonedwardian.com/10for9 to book or find out more ▶

A more rewarding experience

Earn Gold Points from your event and start enjoying the rewards!

With our Points for Planners programme, you could be earning Gold Points for every event you book at Radisson Edwardian Heathrow. And with no minimum spend to start earning, every pound counts!

You can earn:

- 3 Gold Points per Euro of total qualifying event purchases up to 5,000 EUR
- 5 Gold Points per Euro of total qualifying event purchases of 5,000 EUR or more

Goldpoints plus is now bigger and better than ever, which means good things for planners. All hotel rewards programmes offer free nights, but goldpoints plus membership offers so much more. Not only do you have the choice of earning and redeeming points at nearly 1,000 hotels worldwide, you can also exchange your points for miles with 20 airlines, Prepaid Cards to use as your heart desires, or for meals, movies and more with Express Awards.

For details of rewards and to start collecting, visit radissonedwardian.com/pointsforplanners

Check into something new



If you think airport hotels are purely functional, think again. The Radisson Edwardian Heathrow's 459 spacious bedrooms offer more than a touch of style, and this month sees the completion of over 130 refurbished rooms offering space, light and contemporary design for a new generation of business travellers.

Striking photography depicting life in the capital adorns the walls. Luxe fabrics in shades of amber and burnt orange and crisp percale cotton bed linen make for a deeply comfortable place to relax and recharge, and sleek bathrooms are clad in Sicilian marble. Security is high with CCTV throughout, and floor access is by room key only. Advanced guest technology includes complimentary high-speed wireless and Bang & Olufsen flat screen TVs.

It's all part of our continuing programme of investment, because we understand that a hassle-free stay and a good night's sleep make for a better conference or event.

Call +44 (0)20 8759 6311, email resreh@radisson.com or visit radissonedwardian.com/heathrow to book or find out more.

Thought for food



Food shouldn't just be delicious. When it comes to meetings and events, it should leave you inspired and motivated. What you eat plays an enormous part in any successful event and by offering fresh, lighter options, energy levels stay high and delegates stay sharp.

Launching this season, our new flexible lunch menus include the following options designed to compliment the size and style of your event:

The Lunch Box – innovation in a bento box with an individual selection of savoury and sweet dishes to enjoy while you work or take a break.

Room for Lunch – a wholesome mix of deli-style platters and tangy soups all served in the privacy of your meeting room.

Time Out – leave it all behind and recharge in the restaurant with waiter service, or graze on a flavoursome fork buffet of hot and cold dishes and classic British puddings.

You'll also benefit from a selection of freshly prepared mid-morning energisers and afternoon pick-me-ups to keep the creative juices flowing.

Healthy, energizing and flexible. We've put a lot of thought into our food, so that you can get the most from your meeting or event.

Save 20% on a massage at Pegasus Spa



Conferencing shouldn't all be hard work. That's why we're offering an attractive saving on any massage at Pegasus Spa until 28 February 2010. So whether you're visiting for a showround or attending an event, make it a hands on experience and leave feeling fabulous thanks to the deft touch of our expert spa therapists.

Offer valid from 01 June 2009 – 28 Feb 2010. A copy of this newsletter must be presented to claim the discount.